

# is-phone® Portable - 9.0

Flexible and lightweight UC Software Application for Desktop, TV appliance or USB dongle



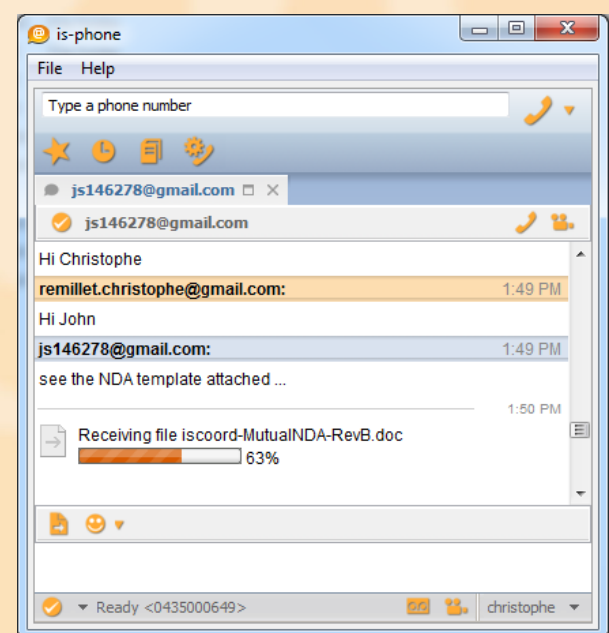
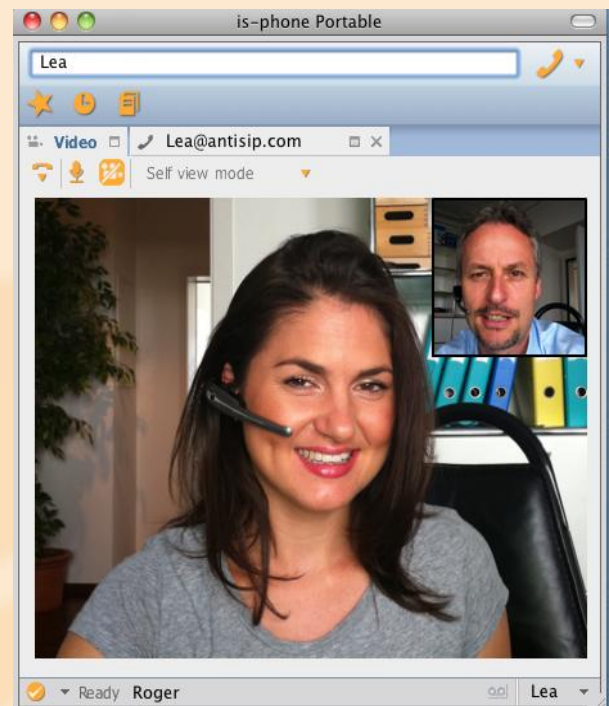
## Summary

The is-phone Portable 9.0 is a lightweight, standalone software application which provides rich Unified Communications features, allowing end-users to communicate in a simple and cost effective way, whatever the hardware (personal computer, TV appliance, USB dongle ...) running on Windows, Linux or MAC operating systems.

As is-phone Portable 9.0 is modular, service providers, operators or enterprises can assemble optional packages amongst "audio/video conferencing", "instant messaging" and "BroadWorks Assistant" in order to deliver the services they want to their residential and/or corporate end-users.

## Service Providers & Operators

- **Dramatically cut your operational costs**  
*is-phone Portable 9.0 is OS and back-end infrastructure agnostic, reducing your helpdesk and maintenance effort up to 60%*
- **Cost-effective licensing model under your control**  
*is-phone Portable 9.0 provides one-time licensing, monthly rental or upgrading licensing schemes, at a fraction of the cost of other UC solutions, giving you also the flexibility to deliver only the UC features you need*
- **Innovate with new services and solutions**  
*propose new services with is-phone Portable 9.0 like HD video conferencing for desktop or TV appliance, instant messaging with file transfer ... and create new revenue streams*
- **Seamless interoperability and integration**  
*is-phone Portable 9.0 is interoperable with most of IP PBX, softswitch and IMS platforms, including remote provisioning capabilities integrated like BroadWorks Device Management (other platform, please ask us)*



## Residential & Corporate Users

- **HD audio/video conferencing**  
*audio and video calls/conferences with detachable windows, including HD video (1280 x 720p) up to 8 participants*
- **Rich communications made easy**  
*increase your productivity by taking advantages of all rich telephony features (remote office, call forwarding flavors, DND ...), full CTI and contact management capabilities provided by is-phone Portable 9.0 and your telephony/UC service*
- **Instant messaging, Presence and File transfer**  
*send instant messages to your Jabber, GoogleTalk or XMPP contacts when you see them online*

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## Telephony

- Attended & Unattended Call Transfer
- Call Forwarding Always
- Call History
- Call Hold / Resume (with music)
- Call Mute
- Caller ID (SIP ID or Address Book)
- Click-and-dial on MS Outlook contacts
- Do Not Disturb
- DTMF with keypad (RFC 2833/2976, Cisco ...)
- Incoming call popup notification
- Record Call / Conference (audio)
- Record Text Notes
- Redial
- Multi SIP Accounts
- Programmable PBX feature star codes
- USB & Bluetooth devices with HID support
- Voicemail with MWI
- Virtual CTI mode (outgoing calls only)

## Contact Management

- LDAP directory (with lookup)
- Favorites

## Audio & Video Conferencing

- Ad-hoc audio conference up to 16 participants
- Ad-hoc video conference up to 8 participants
- Detachable audio/video conference windows
- HD mode (audio and video)
- MCU interoperability (Tandberg, Polycom ...)
- Network conference mode
- Privacy (start/stop sending video)
- Video preview inlaid

## Presence

- SIP Simple presence (telephony)
- XMPP presence (chat)

## Instant Messaging & File Transfer

- XMPP connector
- Send instant messages to individuals
- See IM alerts for incoming messages
- IM history
- File Transfer via T140

## Network & Security

- Auto Detect IP Address
- Quality of Service (DiffServ, 802.1p)
- Multiple SIP proxy registrations
- UDP, TCP, TLS, SRTP, STUN, ICE, TURN
- Support of SBC, NAT/Firewall traversal

## Media

### Audio codecs

- G711 (a/uLaw)
- G722
- G723
- G726
- G729 (patented)
- GSM
- iLBC
- Speex (narrow & wide band)

### Video codecs

- H263P
- H264 (patented)
- Theora
- MPEG4-III

### Algorithms

- AEC, AGC
- Packet Loss Concealment, Adapt.Jitter Buffer

## Operating System

- Windows XP/ Vista/ 7 (32 and 64 bits)
- Linux (Ubuntu 9.0 or higher)
- MAC OS X (10.6 or higher)

## Interoperability

- |                |              |              |
|----------------|--------------|--------------|
| • Aastra       | • Digium     | • Nec        |
| • Adtran       | • Genesys    | • OpenSER    |
| • Alcatel      | • HP/3COM    | • Siemens    |
| • Avaya/Nortel | • Iskratel   | • SIPfoundry |
| • Broadsoft    | • Metaswitch | • Zultys     |
| • Cisco        | • Mitel      | • and more   |

## Enterprise Options

- Broadsoft Enterprise Assistant plug-in
- iLink plug-in (CTI)

## Fast OEM Rebranding

- Splash screen, logo, icons and colors
- Language localization (2 languages by def.)
- Rebranded on-line help with screenshots
- HTTP/S or SOAP client remote provisioning
- Default softphone parameters (hardcoding ...)
- Softphone setup assistance until roll-out

## Professional Services

- Customized graphical interface
- Licensing server integration (in the client)
- Specific interfaces with servers
- Feature request
- On-site or remote training sessions

## Maintenance & 3<sup>rd</sup> Level Support

- First 12 months included at contract sign-off
- Upgrade to Silver, Gold and Platinum plans
- Carrier-class SLA with Gold & Platinum plans